

The Safety Solutions Group

Presents a 1 Day Workshop

SAFETY, CULTURE and RISK: *Creating a Mindful Organisation*

Organisational culture is one of the key factors of why companies fail to recognize the warning signs prior to workplace accidents.

Professor Andrew Hopkins' extensive research and his book "Safety, Culture and Risk" forms the basis of this workshop and has been designed to help management address the shortfalls of traditional organisational mindset and make the necessary steps towards being "mindful" and proposes key necessary steps towards being "mindful" by covering the areas of: High reliability organisations, collective mindfulness, group think, reporting systems, and due diligence.



You will take away:

- A full day of entertaining information that you can use back at your workplace.
- The Participants work-book complete with Exercises/Checklists/Forms and a range of "Actions" to take back with you.
- CD with the facilitators notes, handouts & the PowerPoint presentation so that you can deliver some or all of this Workshop within your workplace.

This workshop can be customised to meet the specific needs of your organization and can be conducted on your site or at a venue of your choice.

The Safety Solutions Group

Paul Pascoe
Phone: 0400323506
pascoe@hotkey.net.au

Colin Parkin
Phone: 0419547808
nikrap@bigpond.net.au

Richard Taylor
Phone: 0437657886
sws@bigpond.net.au

SAFETY, CULTURE and RISK

Creating a Mindful Organisation

Workshop Description

Background

The Safety Solutions Group in conjunction with Futremedia and Professor Andrew Hopkins has developed this interactive training workshop, which is based on his extensive studies and research.

Professor Andrew Hopkins is considered one of the world's foremost constructive critics on Occupational Health & Safety. He has written extensively on OH&S issues, including two books Lessons from Longford and Safety, Culture and Risk. He has conducted lectures for organisations such as BHP, Shell, Conoco Phillips, the Offshore Petroleum Safety Conference, Origin Energy, Queensland Alumina, and the Australian Defence Force Academy.

Purpose and Design

It has been designed to help management address the shortfalls of traditional organisational mindsets and designed to give managers the tools to significantly improve management of Occupational Health & Safety Risks in their organisation.

It proposes critical steps towards being "mindful" by covering the areas of: High reliability organisations, collective mindfulness, group think, reporting systems, and due diligence.

The workshop discusses "cultures of denial" and ways they prevent organizations from picking up the warning signs that are always present prior to accidents. It proposes that such cultures must be overcome if organizations are to become truly "mindful".

It emphasizes the need for reporting systems that will pick indicators of danger and it stresses that management must carefully consider the sorts of things that need to be reported and find ways to encourage such reports.

The workshop also discusses ways in which management can be made more effectively accountable for the way they respond to reports.

Outcomes

This workshop is suitable for Strategic Decision Makers, Safety Managers, Managers from middle to senior level, Plant Managers and Risk Managers and has been designed to help management address the shortfalls of traditional organisational mindsets and designed to give managers the tools to significantly improve management of Occupational Health & Safety Risks in their organisation.

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Workshop Program

Workshop Process

The workshop is structured to provide a learning environment through listening to Professor Hopkins on short video clips as he analyses the complex interactions.

At strategic points your facilitator will then engage you in discussion and debate regarding the issues raised which will then lead to identifying actions you need to take in your organisation.

The participant's notes provided are formatted around the dialogue of Professors Hopkins from the video and to allow you to record your response to the workshop activities.

A summary of the key points of the dialogue is provided prior to each activity.

Content

- Opening
- HRO's and Collective Mindfulness
 - High Reliability Organisations
 - Collective Mindfulness
- Culture of Denial – Beliefs
 - First Belief: It can't happen here
 - Second Belief: Intermittent signs
 - Third Belief: Normalise evidence
 - Fourth Belief: Onus of Proof
- Culture of Denial - Group Think
- Reporting System
 - Reporting Systems
 - Response to Warning signs
 - Features of a Reporting System
- Summary of Program
 - Development of Action Plans
 - Conclusion

Overall Outcomes

- This workshop will assist participants in be able to describe the elements of a mindful organisation so they can apply the processes of a mindful organisation
- The workshop will assist you and your organisation in identifying improvement areas for their own organisation
- It's intended to allow participants to develop a detailed action plan of how to apply the "Lessons Learned" to their own organisation.

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Presenters

Paul Pascoe

Paul is a very Experienced and skilled provider of OHS Consultancy and Training services and has built a successful career on his knowledge and experience spanning over 27 years in this field to business, industry and governments in Australia, Canada, South East Asia, China and India.



He is a highly sought after presenter at international level having presented at numerous conferences across Australia, Canada, UK and the USA.

He combines his safety knowledge and experiences with presentation techniques he has learnt from around the world over many years to deliver highly entertaining and dynamic programs.

Colin Parkin

Colin has extensive experienced in providing consultancy services to business and industry across Australia, South East Asia, China and Mexico.



He has extensive experience and expertise in the Development and Implementation of Corporate Safety Management Systems, Safety Programs, Training Programs.

This extends to working in partnership with various organisations in performing critical strategic reviews and modifications of existing safety management systems & utilizing principles for total safety culture.

Richard Taylor

Richard has provided health and safety consulting, auditing, and training services to business and industry throughout Australia.



He has assisted international organisations and provided services to employers in North and South Asia and India.

Prior to establishing his own consultancy, he held the position of Principal Consultant for the National Safety Council of Australia.

Richard holds professional OH&S and education qualifications and accreditations.

Other Presentations Available:

- **Risk Management:** *A Managers Guide to Risk*
- **Preventing Disaster:** *Learnings from Longford*
- **Safety, Culture and Risk:** *Creating a Mindful Organisation*
- **What Are We To Make of Safe Behaviour Programs?**
- **Let Me Entertain You:** *The Key to Delivering Effective Safety Presentations*
- **Let Me Entertain You:** *The Key to Designing Effective Safety Presentations*
- **ALL FOR ONE:** *Teamwork the Meerkat Way*
- **Are Your Meetings Dying?**

Workshops Available:

- **Let Me Entertain You:** *The Key to Designing & Delivering Effective Safety Presentations (1 & 2 day Workshops)*
- **Risk Management:** *A Managers Guide to Risk (1 & 2 day workshops)*
- **Preventing Disaster:** *Learnings from Longford (1 day workshop)*
- **Are Your Meetings Dying?** *(1 day workshop)*

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